

# Data Protection with Commvault® Cloud

## OVERVIEW

Commvault's Professional Services team offers comprehensive support for Commvault Cloud, ensuring seamless planning, deployment, and configuration of data protection agents for customers leveraging our SaaS-based platform. Our services allow you to focus on your core priorities while minimizing implementation risks and accelerating the time-to-value of the data protection management platform.

### Design

Commvault architects work closely with you to discover critical business requirements for your solutions and architect designs optimized to help meet those needs.

### Implementation

Commvault implementation specialists deploy, configure, and test the Commvault Cloud data protection agents quickly and efficiently, allowing you to focus on your priorities.

With Commvault's Professional Services, you can trust our expertise and support to ensure a successful design and implementation of your Commvault Cloud solution, delivering cyber resilience data protection.

### Highlights of Design and Implementation Services

Component	Description	Benefit
<b>Project Oversight</b>	Dedicated Project Manager to help with technical challenges to achieve successful business outcomes.	Smooth coordination with effective communication by overseeing the entire project from start to finish.
<b>Efficient Collaboration</b>	Streamline decision-making by promoting the sharing of information through in-depth discussions on technical requirements.	Improve project outcomes, enable effective problem-solving, and eliminate communication barriers.
<b>Requirements Review</b>	Assess workloads in scope and review key technical requirements.	Develop a tailored and robust cyber-resilient data strategy that effectively safeguards your data.
<b>Agent Onboarding</b>	Data protection agents are installed and configured in accordance with design.	Minimize the risk of unauthorized access or loss with consistent and accurate data design.
<b>Execute Test Plan</b>	A test plan of each agent type deployed is executed with the customer witness to demonstrate backup and recovery capability.	Gain assurance and confidence in the backup and recovery capabilities to restore data in the event of a cyber incident.

Component	Description	Benefit
<b>Additional Agent Deployment (Optional)</b>	Additional packs of data protection agents are installed and configured in accordance with design.	Speed deployment of the data protection platform and free up your IT staff to focus on higher-priority issues.
<b>Monitoring (Optional)</b>	High-touch onboarding of the first backup of large environments. (Microsoft 365 workloads only)	Optimizes performance by monitoring for throttling imposed by cloud providers and adjusting streams as required.

Commvault will closely monitor the backups for your workloads. Our team will work closely with you to prioritize backups, troubleshoot, and optimize the process in collaboration with our technical support if required.

**We offer the following services:**

Service	Workload(s) in Scope	Add-On Services
<b>Design &amp; Implementation for SaaS Apps</b>	<ul style="list-style-type: none"> <li>• SaaS Apps</li> <li>• Endpoint (Desktop/Laptop)</li> </ul>	<ul style="list-style-type: none"> <li>• Agent Packs</li> <li>• M365 Monitoring</li> </ul>
<b>Design &amp; Implementation for Non-SaaS Apps</b>	<ul style="list-style-type: none"> <li>• Virtual Machines</li> <li>• File Servers</li> <li>• Database Servers</li> </ul>	<ul style="list-style-type: none"> <li>• Agent Packs</li> </ul>

To learn more about Commvault’s Consulting and Professional Services, visit [commvault.com/services](https://commvault.com/services)